

Intelligent Process Automation (IPA) Solutions

Digitally Transform Your
Critical Customer-Facing and
Back Office Processes

Our Intelligent Process Automation (IPA) software platform helps organizations digitally transform their document and data-driven business processes. Accomplished by reducing several vital areas such as process cycle-time, operational costs, manual data entry keystrokes, and errors while improving process data accuracy to gain a competitive advantage. Like most products, it is deployed in the CLOUD, on-premises, or Hybrid install.

Intelligent Process Automation is a combination of several technologies that work together to automate the entire process, not just a particular task within the process.

The most crucial component for automating the entire business process is what's called the Process Orchestration layer. This is the software layer that manages the process flow and triggers activities.

Those activities are tasks within the process completed by one of several other technologies. Some of the other essential technologies are Conversational AI, Mobile Capture, Advanced-Data Capture (Optical Character Recognition and ICR), RPA (Robotic Process Automation), Analytics and Process Intelligence, Customer Communications (Bi-directional communication and Standard forms generator) and eSignature. ML (Machine Learning), NLP (Natural Language Processing), and AI technologies are critical to the successful implementation of any solution.



Our Key Partners

Since 2006, Document Imaging Group, now Digital Intelligence Group (DIG), is a leading systems integrator and software developer, and we partner with best of breed software providers in the industry such as:

Kofax

ABBYY

ABBYY Timeline

Automation Anywhere

Cognigy

What is Conversational AI?

Conversational AI is the set of technologies behind automated messaging and speech-enabled applications that offer human-like interactions between computers and humans. Conversational AI can communicate like a human by recognizing speech and text, understanding intent, deciphering different languages, and responding in a way that mimics human conversation.

What is Mobile Capture?

Mobile capture allows your customers to harness the power of the camera on their mobile device to perform a wide range of imaging tasks. For example, taking a photo of a driver's license to open a new account or paying bills by capturing data from an invoice and much more.

What is Advanced Data Capture?

Advanced-Data Capture is a document scanning, automation, indexing, and extraction software solution. The technology captures, classifies, and extracts content from all types of paper, electronic documents, and forms. It transforms and delivers accurate and actionable information into core business applications, processes, and workflows.

Contact Us

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What is RPA?

Robotic process automation (RPA) fuels the digital workforce by creating and managing software robots that significantly reduce repetitive and information-intensive tasks that burden your human talent. Human employees can shift from being data gatherers and compilers to data users, focusing on more cognitive and strategic business initiatives.

What is Customer Communications?

Ideal for any outbound communication, including contracts, proposals, insurance, and mortgage documents, a single, easy-to-integrate software product puts your line-of-business managers in control of their correspondence with minimal IT involvement. Documents can be delivered across a wide range of channels that include Email, print, or online, making the solution a key component in your digital transformation initiatives.

What is eSignature?

An e-signature or electronic signature is a legal way to get consent or approval on electronic documents or forms. It can replace a handwritten signature in virtually any process.

What is Analytics and Process Intelligence?

Analytics and Process Intelligence is a platform that allows businesses to use the information contained within their systems to create a visual model of their processes, analyze them in real-time to identify bottlenecks, and predict future outcomes to facilitate decision making.

About Infoaxis

Document Imaging Group (DIG), a division of Infoaxis is a global leader in Advanced Data Capture and Intelligent Process Automation solutions. Through our state of the art technologies, clients can leverage Conversational AI and Natural Language Processing, Mobile and Advanced Data Capture, Robotic Process Automation (RPA), Analytics and Process Intelligence along with Customer Communications and eSignature under one, cohesive platform that can work independently or in conjunction with existing processes and systems.

Infoaxis, headquartered in Mahwah, NJ, is managed by a seasoned group of executives with extensive experience in advanced automation, systems integration, managed IT, cybersecurity, cloud services & technologies, and business process re-engineering. We partner with the best of breed industry providers such as Kofax, ABBYY, ABBYY Timeline, Cognigy, and Automation Anywhere.

To find out more about Infoaxis' Intelligent Process Automation solutions or our other services and solutions, visit our websites www.infoaxis.com or www.docigroup.com.

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